

# DBMaker/DBMaster FAQ Document

## Question:

How to avoid "Failed to start Service for DBMaker with 11206 Error in restarting OS" (DBMR: 2111)?

## Answer:

We want to use Windows Service to start DB but the DB can't start automatically when restart OS and '11206' - cannot create/open a file error will be return at the meantime. The unexpected error occurs because of the file privilege owned by other process at that time, not only journal file occur. When database server try to get all db access privilege, if any file had owned by other process like anti-virus software (nod32). db server will report this error. We can through check and adjust anti-virus software option to let db server regain all db files access privilege to avoid this error.

Version: DBMaker4 series / 5 series

Product: bundle

Platform: All windows