

# DBMaker/DBMaster FAQ Document

## Question:

Why dmserver failed to run on the machine that installed antivirus software? (From DBMR1737 & 1754)

## Answer:

It may be the antivirus software's business. Some antivirus software, such as NOD32, can prevent DBMaker accessing db files, then cause the dmserver fail to run. For NOD32, you can add DB installation directory and directories where the database files reside into **white list** of AMON in NOD32, **white list** is list of files, folders which be excluded from scanning, or you can disable the file scanning function in NOD32 to solve the problem.