

# DBMaker/DBMaster FAQ Document

## Question:

What reasons may cause “ERROR – unable to allocate an environment handle”?  
(DBMR2537)

## Answer:

This issue may be caused by the following two reasons.

- ☐ Out of memory(this error may still cause IIS crashes).
- ☐ The connection pool remains valid after the database is shut down, and continues allocating the environment handle.

Version: DBMaker 5.1.x

Product: Normal/Bundle

Platform: Windows/Linux